

Extending Furnace Life Through Early Detection & Data-Driven Action







Radar detection spots refractory wear and glass penetration 2-3 years before temperature increases, enabling proactive costsaving maintenance. Polaris[™] analytics outperform temperature readings, revealing true wear to optimize cooling, improve furnace operation and extend asset life.

Data-driven actions - precise cooling and timely repairs - extend furnace life by 5 to 6 years even after glass has penetrated to the bottom insulation.





Preview

Insights from 550+ furnace inspections and over 2 million refractory data points reveal: Traditional methods are not enough to predict refractory maintenance.

Unreliable as well as late Indicators for Refractory Maintenance Decisions



Elevated temperatures ≠ early warning



Visual inspections miss hidden damage



Gut instinct leads to incorrect actions



Glass Penetration Detection: Temperature Is a Late Indicator

Temperature disguised due to insulation layers

Relying on temperature = late-stage detection.

Radar detects issues 2-3 years earlier.

Early detection = lower costs + longer furnace life.





Surface Temperature Isn't Reliable

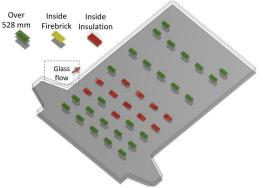
Why It Matters: Surface temperature increase after damage; radar detects risks early for proactive maintenance.

Customer Goal: Extend furnace life safely by catching risks early.

Challenge: A hot spot at the furnace bottom raised concerns about structural integrity and a possible glass leak.

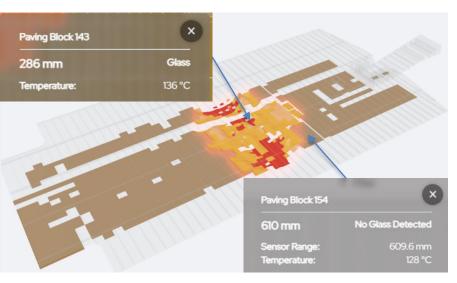
PaneraTech Technology Insight: Radar finds bottom thinning months or even years before temperature increases.







Temperature is a late Indicator



Cold face Surface Temperature (Degree C)	Refractory Thickness (mm)
136	286
145	454
128	610

Radar detects refractory loss years before surface temperature shows any sign.

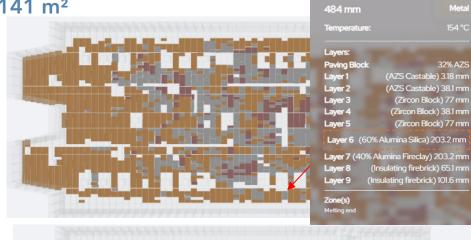
- Surface temperature is not a reliable indicator due to multi-layer insulation.
- By the time insulation temperature rises, it's too late to act and asset loss is certain.
- Radar identifies issues 2-3 years earlier than traditional inspection methods.

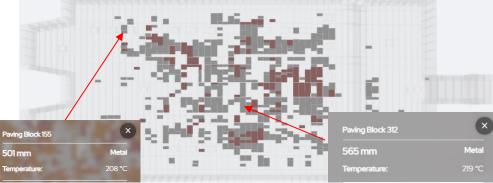
Temperature is a late Indicator for Metal Penetration

Glass Type: Green Cullet: 50% Furnace Size: 141 m²

No Correlation between Temperature and Metal penetration depth.

Cold face Surface Temperature (Degree C)	Remaining Insulation Thickness with metal (mm)
154	484
208	501
219	565





Paving Block 549

154 °C

32% AZS

(Zircon Block) 77 mm

(Zircon Block) 38.1 mm

(Zircon Block) 77 mm

Extended Asset Life with Data Driven Decision

Glass Type: Green Cullet: 50% Furnace Size: 141 m²

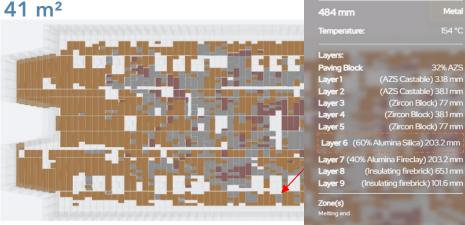
Findings: 39% of total bottom blocks are

having metal at the bottom

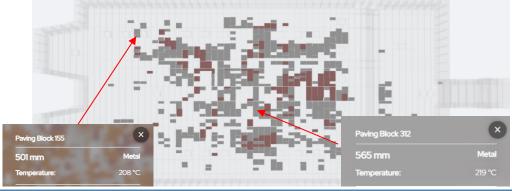
Furnace ran nearly 3 years without hot bottom repair.

Repair performed after 3 years from metal penetration found into insulation.

Furnace is still in operation

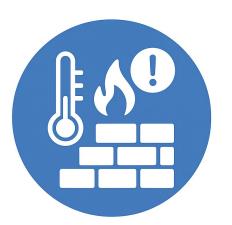


Paving Block 549

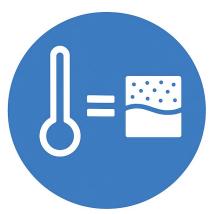


Why Temperature Fails for Glass Leak Risk Monitoring

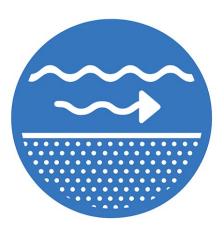
Delayed Indication



Poor Correlation between Temperature and Bottom Thickness



Hidden Infiltration and Insulation Loss



Molten glass above the bottom refractory can silently infiltrate and erode insulation beneath, without any visible surface signs. This hidden damage spreads horizontally, undermining furnace integrity while surface temperature appears normal.



Learning from the Float Furnace Bottom Monitoring



Learning from the Float Furnace Bottom Monitoring

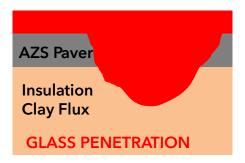
Objective: At what bottom condition the industry initiates SmartMelter® float bottom assessment

Facts about the data

- Data Period: Sept. 2016-Oct. 2024
- First time furnace is visited-minimum observed bottom thickness
- 22 Float Manufacturers
- 80 Furnaces
- Geographically in the US, Europe, Middle East, South America, Africa and Asia

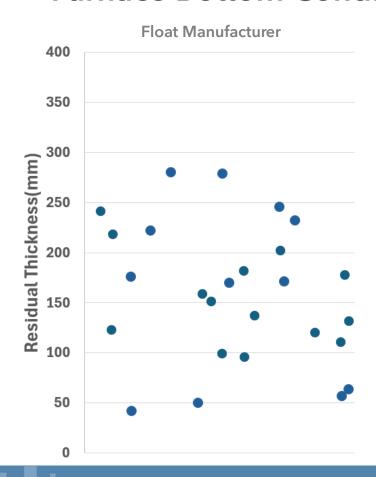
Risk Categories







Furnace Bottom Condition at First SmartMelter® Assessment



KEY OBSERVATION

Furnaces with glass into clay flux

Data shows almost 20% of the furnaces come to us when glass is already below the pavers.

Chart shows glass infiltration into the Insulation and insulation residual thickness in mm

Maintenance Methods

Grating



Maintenance methods chosen based on thickness criticality and desired furnace life extension

Grating + Air Cooling



Grating + Water Cooling



AZS chips repair



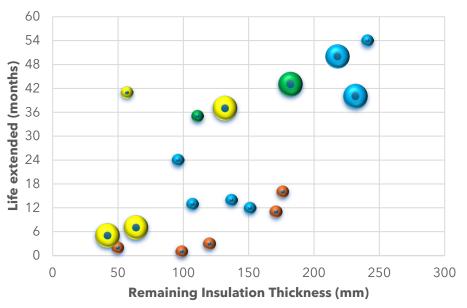
Drilled Holes





Furnace Life Extension (Months) & Maintenance Type

Extended Furnace Life & Clay flux remaining Thickness (Months & mm)



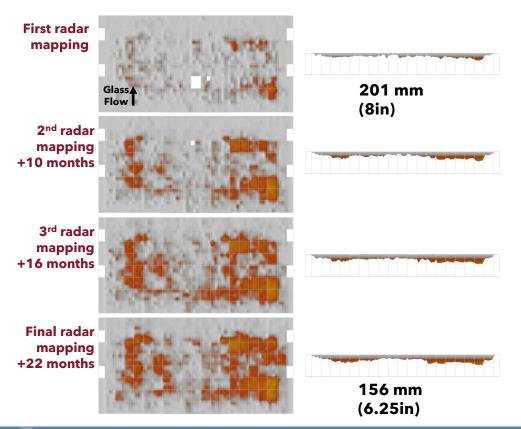
- Extensions of ≤5 months involved bottom issues and other operational concerns too.
- Large circles: Furnace is in operation currently.
- Small circles: Furnace shut down safely as per no.
 of months mentioned in chart.
 - Different Colour Codes: Indicate maintenance type following glass infiltration into insulation.

Type of No Actions AZS Chips repair

Maintenance Air Cooling Air + Water Cooling



Early Detection Helps with Slowing Wear



This furnace was monitored over 22 months.

- After nearly two years, the thinnest spot only eroded 50 mm.
- The affected area of the clay flux increased
 by 5 times since the first mapping.
- Air cooling was applied on the outside surface based on areas identified by 3D mapping.

Asset Life Extension on a Float Bottom

Campaign Start Date: 2008,

Expected Campaign End Date: 2027

2021: Gratings & air + water cooling added

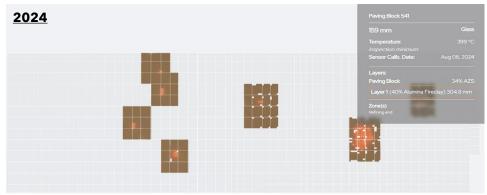
Regular Follow-up inspections

No hot repairs.

Furnace life was extended by four years and expected life increase up to six years.

Reduced wear rates,

Minimized firefighting maintenance, and
Ensured optimal glass pull stability.

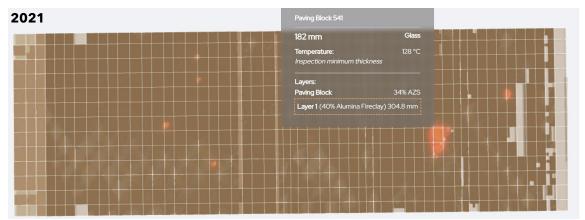


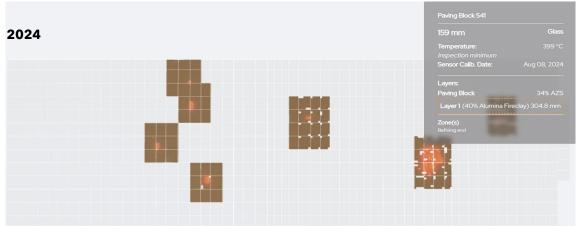
Timely and precise actions control wear rate effectively





Follow Up Inspection Results





 Targeted air- & watercooling kept wear rates below 1.5 mm/month for 3.5+ years, ensuring safe furnace operation until 2025 scheduled repair.

Asset Life Extension in a Float Bottom

Customer implemented grating support, applied air cooling, managed wear rates, and coordinated timely AZS chip repairs.

Furnace life was extended by nearly two years.

Reduced wear rates,

Minimized reactive maintenance, and
Ensured optimal glass pull stability.

Wear rate change depends on action effectiveness..

Inspection and Repair Activity Timeline:

- Campaign Start Date: 2009
- 2019: Limited Scope of Bottom Inspection No wear observed
- 2022: Wear identified in clay flux
- 2023 & 2024: Hot bottom AZS chip repairs with defined scope
- Regular Follow-ups: 7 Inspections from 2022 to 2024





Glass Into clay flux







Early Glass Penetration Detection Saves Furnace

Traditional Cooling

Aggressive Cooling

Following Traditional Aggressive & Focused 9.0 in, 228 mm Cooling - Wear rate is high **Cooling - Wear rate** and lost almost under control and lost only 46 mm in 6 months. 6 mm in 6 month. 6.8 in, 173 mm



Maintenance & Expected Furnace Life Extension

Glass into Clay flux - Maintenance & Expected Furnace Life Extension

Type of Maintenance	Cost Associated with Maintenance	Pros - Cons	Expected Increase of lifetime
No Maintenance - Just Visual & Thermal Observation	No Additional Cost	Only monitoring, risk management	0 - 1 year for clear glass
		Stoppage of bubblers (It could affect production)	
Low Maintenance <10K US\$	Reduce boosting (It could affect production)	0 - 1 years	
		Add grating to support concerned area	
Medium Maintenance	<250K US\$	Cool concerned area by making holes and /or use of air lance and/or use of water	1 - 4 Years
High Maintenance	>1M US\$	Hot bottom repair - using AZS chips	2 - 5 Years
		Hot bottom repair - cast concrete	



Technology: Online thickness monitoring - Polaris™





Sensor at Metal Line



Sensor Network in Furnace Bottom



Furnace Bottom Area Continuously Monitored

Description:

Polaris™ IoT Refractory Sensor System: Permanent sensor enables continuous real-time radar monitoring of refractory thickness in high-risk areas—sidewall, bottom, and throat.

Why it Matters?

- Real-time Feedback on Impact of Furnace Operations on Refractory Life
- 2. Risk Management for Bottom
- 3. Benchmark Process History
- 4. Optimize Quality, Lifespan, and Energy consumption: Maintain output with less refractory wear

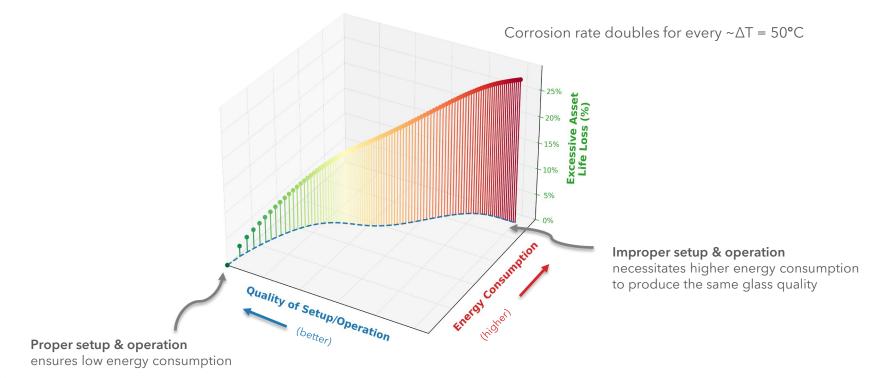
Key Business Outcomes:

- Improved Furnace Life
- Improved Furnace Operations
- Lower Energy Consumption

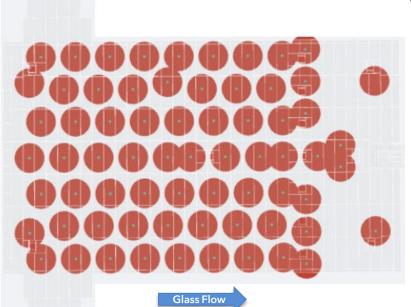


Asset Life Optimization

Asset life is frequently overlooked by engineers in day-to-day furnace operation.



Online - Polaris™ Layout Examples & Disclaimer

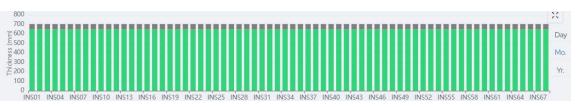


Polaris™ IoT Refractory Sensor System: Permanent sensor provides continuous real-time radar monitoring of refractory thickness, deeper than portable sensors

Detects through ramming mix up to the cold face of the paving.

Advantages

- I. Real-time feedback on furnace operation impact on refractory life (e.g., metal infiltration, wear).
- 2. Deeper visibility due to continuous data
- B. Wear rate can be tracked and compared with operational changes.
- 4. Coverage can be achieved 80 90% of the bottom.



Note: Red circle in bottom layout show Polaris coverage.



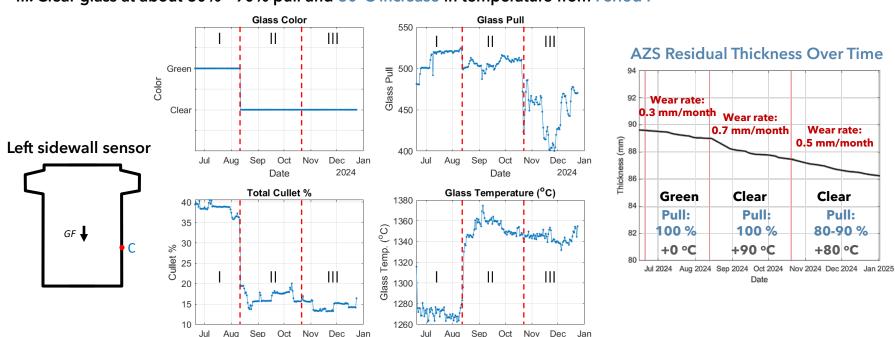
Online Wear Analysis on an Operational Furnace

Furnace process data from July 2024 to January 2025

- I. Green glass at about 100% pull
- II. Clear glass at about 100% pull and 90°C increase in temperature from Period I
- III. Clear glass at about 80% 90% pull and 80°C increase in temperature from Period I

2024

Date





2024

Date

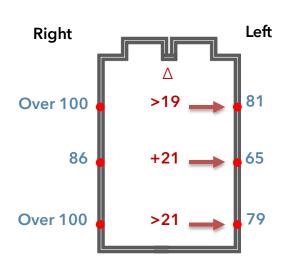
Leveraging Online Thickness Data: Uneven Wear

Severe left-side wear discovered with refractory thickness monitoring

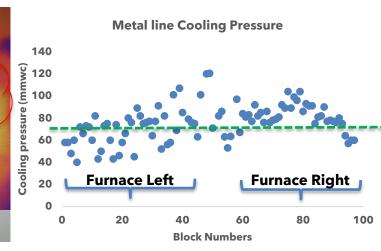
Cause: Imbalanced sidewall cooling and imbalanced internal temperature

Points - Live - 22...

Actions: Cooling improvement and temperature optimization following optical temperature



+40 Degree C Temperature at left side of the furnace



Lesser cooling at left sidewall

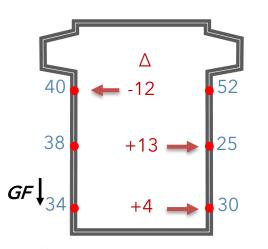
Leveraging Online Thickness Data: Uneven Wear

Moderate downstream and upstream wear imbalance discovered in Polaris™ data

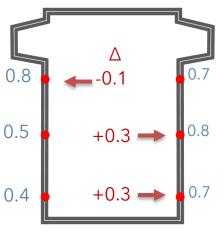
Equal and adequate sidewall cooling on both sides was found

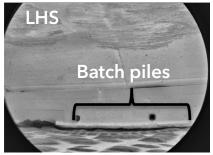
Batch piles found to be progressing far downstream and against left side, causing higher wear

Residual thickness mm



Current wear rates mm/month







Conclusion



Traditional indicators such as temperatures are not enough



Early detection = Cost savings + Operational stability



Polaris™ data empowers actionable insights



Real-world results: Up to 6 years of life extension



Temperature Papers





Download our Paper:

Temperature Part 1An Unreliable Indicator of Refractory Wear





Download our Paper:

Temperature Part 2
A Late Indicator of Glass
Penetration







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